UE Live! Set Up Guide & Checklist

Utopia Experiences

Let's Get Ready to Play

UE Live! is the first and only virtual live game show for senior living residents and staff. It's fun to play and easy to set up. This document will guide you through a simple checklist to ensure your environment and networking meets the required live-streaming needs. We've also included some helpful best practices to set you and your residents up for success!

Three Important Items

- Person Responsible for Success
- WiFi Connectivity
- Equipment

1. Person Responsible for Success
- Make sure your UE Customer Success Agent has the right point of contact who will manage UE Live! games at your community.

Best Practice

Typically your staff member responsible for resident activities

2. Uninterrupted access to the internet
- Wi-Fi networking strength should be strong enough to carry live-streaming content.
  - Suggested Wi-Fi speed is at least 1 Mbps
  - Unsure of your Wi-Fi speed? Use a site like www.speedcheck.org to run a quick, free test.
- Zoom access will be provided to you through UE for your games.

Best Practice

Download the Zoom app to your game play device before your first game.

3. Screen-based smart device - iOS or Android
  a. For group play - a large monitor or setting up in the theater room is suggested.
  b. For individual play - any smartphone, tablet, or PC.

Best Practice

For ideal group game play, connect your PC to your theater or game room TV via HDMI or casting.